

Mobile Banking Redesign

We are pleased to announce that there are some exciting upgrades to mobile banking

FAQ – Frequently Asked Questions

Q: *Will my Login and Password change?*

A: No. Your Login name and password will remain the same!

Q: *Do I need to sign up for mobile banking again?*

A: No, you may have to download the updated App.

Q: *Will I need to set up my Bill Pay items again?*

A: No. Your Bill Pay will remain the same.

Q: *Will I need to sign up for electronic statements again?*

A: No. In fact, you can now view your statements in the App.

Mobile Banking App

If you are currently a **Mobile Banking** user, **you may need to update the App.**

Multi-factor changes may require you to be challenged for a short period of time until a pattern of your login behavior is built.

Once Logged In

The layout of the App has been rearranged to look more like Online Banking. Although you will notice visual changes, the main functionality of the site remains the same along with some enhancements. Some of those enhancements are as follows:

- Quick Link Navigation is located at the bottom of the screen for the iOS and the top of the screen for the Android
- Ability to add payees for Bill Pay
- Ability to view statements
- Ability to set up account alerts
- Ability to create & modify secondary users
- Additional navigation options on most screens from this icon 